

# STUDENT SERVICES – QUICK REFERENCE GUIDE

On September 7, we will welcome new and continuing students to York for the start of the Fall 2011 session. With the start of the new session will come many questions from students and below are some important links to helpful online information:

## NEW STUDENTS

Campus maps: <http://www.yorku.ca/web/futurestudents/map/>

York's RED Zone: <http://redzone.yorku.ca/>

New Student Web site (Glendon): <http://www.glendon.yorku.ca/newstudents/english/index.php> and  
<http://www.glendon.yorku.ca/newstudents/francais/index.php>

Orientation for students: <http://redzone.yorku.ca/orientation-for-students/>

Orientation for parents: <http://redzone.yorku.ca/parent-orientation/>

York's Colleges: <http://www.yorku.ca/colleges/>

YU Connect: <http://yuconnect.yorku.ca/>

## CURRENT STUDENTS

All links below as well as others relevant to current students can be found on the Current Students web page including a link to "Ask A Student Services Expert" and the Student Portal at my.yorku.ca  
<http://www.yorku.ca/yorkweb/cs.htm>

**Important Dates** – for information on term start and end dates, last dates to add and drop with or without permission and links to refund tables: <http://www.registrar.yorku.ca/enrol/dates/fw11.htm>

**Enrolment and Registration Guide** – provides links to all tools students need to manage their course schedule and related items: <http://www.registrar.yorku.ca/enrol/guide/>

**OSAP Fall Loan Distribution** – for information on this year's "Loan Zone" and how students can make an appointment to pick up their funds: <http://www.yorku.ca/sfs/aid/loanzone/>

**Student Online Account** – information on how to read financial statements and make payments: <http://sfs.yorku.ca/services/statements/index.htm>

**Alternate exams/tests** information for students with disabilities: <http://www.yorku.ca/altexams/index.htm>

**Health Plans** – links to the various health plans offered to students and online information: <http://www.yorku.ca/scld/healthed/yorkhealthservices/>

**Student Client Services** – in-person or by-phone registrarial and financial services for current students: <http://www.yorku.ca/scsweb/>

**Bookstore** – how students get a list of their books and order online: <http://bookstore.yorku.ca/>

Enrolment verification letters: <http://www.registrar.yorku.ca/program/letters/>

Student Financial Profile <http://sfs.yorku.ca/services/sfp/>

Online Awards Search Database: [http://sfs.yorku.ca/services/award\\_search/](http://sfs.yorku.ca/services/award_search/)

Campus Employment: <http://sfs.yorku.ca/employment/>

Campus and Community Safety information: <http://www.yorku.ca/safety/>



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Information related to subway construction: <http://subway.news.yorku.ca/>

Registrarial Services Facebook: <http://www.facebook.com/yorkurosfs>

## FUTURE STUDENTS

September 12 is the very first high-school visit, kicking off the 2012-2013 recruitment season.

The Ontario Universities' Fair, the largest recruitment event in Canada, will take place October 14, 15 & 16 at the Metro Toronto Convention Centre.

Fall Campus Days, the first-of-the-season large recruitment events on York's campuses, are scheduled for November 13 (Keele) and November 14 (Glendon).

To help you field questions from applicants and parents alike, here are a series of important links:

### Undergraduate

Programs of Study: <http://futurestudents.yorku.ca/programs>

Admissions Requirements: <http://futurestudents.yorku.ca/requirements>

Admission Deadlines: <http://futurestudents.yorku.ca/requirements/deadlines>

Step-by-Step Admissions Process: [http://futurestudents.yorku.ca/future\\_students](http://futurestudents.yorku.ca/future_students)

Applying to Glendon? <http://www.glendon.yorku.ca/index.html>

Financial Support: <http://futurestudents.yorku.ca/scholarships>

Future Student Portal: [myfuture.yorku.ca](http://myfuture.yorku.ca)

Ask an Admissions Expert: <http://yorku.intelliresponse.com/admission/>

Recruitment Events (tours, information sessions and more...): <http://futurestudents.yorku.ca/events>

Glossary of Terms: <http://futurestudents.yorku.ca/definitions>

Choose York: <http://futurestudents.yorku.ca/chooseyork/>

Future Students Facebook: <http://www.facebook.com/pages/York-University/12922531419>

Twitter: @yorkuniversity

York & U online newsletter:

<http://experienceyork.apps01.yorku.ca/wordpress/category/yorkandu/features/>

Getting Ready for First Year: <http://futurestudents.yorku.ca/firstyear>

### Graduate

Programs, Requirements & Deadlines: <http://futurestudents.yorku.ca/graduate/programs>

Steps to Apply: [http://futurestudents.yorku.ca/graduate/steps\\_apply](http://futurestudents.yorku.ca/graduate/steps_apply)

Applying to Glendon? <http://www.glendon.yorku.ca/index.html>

Financial Support: [http://futurestudents.yorku.ca/graduate/fees\\_and\\_funding](http://futurestudents.yorku.ca/graduate/fees_and_funding)

Ask A Graduate Admissions Expert: <http://yorku.intelliresponse.com/graduate/>

Faculty of Graduate Studies: <http://www.yorku.ca/grads/>

Graduate Orientation: [http://www.yorku.ca/grads/events\\_deadlines/events.html](http://www.yorku.ca/grads/events_deadlines/events.html)